

QUALITY POLICY

**“ZERO DEFECT PRODUCTS THROUGH
CONTINUAL IMPROVEMENT IN EVERY OPERATION
THAT SATISFY CUSTOMER EXPECTATIONS”**

QUALITY OBJECTIVE

The company has set the following objectives for the implementation of the quality policy.

- a) Regular gathering and monitoring of customer feedback
- b) To reduce manufacturing process rejections and customer complaints.
- c) To reduce cost through scrap reduction and productivity improvements.
- d) Selection and performance monitoring of the entire supply chain
- e) To achieve 100% on time shipment by efficient planning methods / systems.
- f) Measurable quality objectives which reflect our business aims
- g) Management reviews of audit results, customer feedback and complaints
- h) To motivate employee through small group activities and suggestion scheme to achieve total employee involvement.
- i) Quality Management System implemented as per ISO 900:2015, IATF16949:2017, AS9100:2015, ISO/TS 22163:2017 standards.

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AS Vasantha Kumar

Plant Manager

Siechem Technologies Private Limited.,

CORPORATE OFFICE:
26/27, ERRABALU CHETTY STREET,
CHENNAI – 600001,
TAMILNADU,
INDIA.

www.siechem.com

UNIT-1
RS104/8 & 105/7,
SEDARAPET MAIN ROAD,
PONDICHERRY – 605111
INDIA.

UNIT-II
RS107/6,
SEDARAPET MAIN ROAD,
PONDICHERRY – 605111
INDIA.