

**QUALITY POLICY**

**“ZERO DEFECT PRODUCTS THROUGH  
CONTINUAL IMPROVEMENT IN EVERY OPERATION  
THAT SATISFY CUSTOMER EXPECTATIONS”**

**QUALITY OBJECTIVE**

The company has set the following objectives for the implementation of the quality policy.

- a) Regular gathering and monitoring of customer feedback
- b) To reduce manufacturing process rejections and customer complaints.
- c) To reduce cost through scrap reduction and productivity improvements.
- d) Selection and performance monitoring of the entire supply chain
- e) To achieve 100% on time shipment by efficient planning methods / systems.
- f) Measurable quality objectives which reflect our business aims
- g) Management reviews of audit results, customer feedback and complaints
- h) To motivate employee through small group activities and suggestion scheme to achieve total employee involvement.
- i) Quality Management System implemented as per ISO 900:2015, IATF16949:2017, AS9100:2015, ISO/TS 22163:2017 standards.

STPL/POLICY/001 REV.02 10.09.2014

Policy reviewed: 02/01/2023

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